Asad Hussain

Lifecycle & Retention Marketing Professional

Creating strategies for every stage of the customer journey to drive adoption, retention, loyalty & growth for consumer brands

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Asana

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WORK EXPERIENCE

Director of Lifecycle & Retention MarketingEcommerceBrands.com

2022 - Present

Accomplishments

- Developed retention strategies to grow LTV 60% for 5 ecommerce brands in the automotive accessories vertical
- Overhauled marketing automation programs across email, SMS, phone, & chat to drive \$1.8 million annual incremental revenue
- Created sophisticated targeting & segmentation strategies resulting in 89% AOV gains
- Enhanced personalization capabilities through AI tools, first-party data, & progressive profiling increasing revenue per user 250%
- Designed measurement & reporting framework to track fundamental KPIs & derive actionable insights

Senior Lifecycle & Retention Marketing Manager Quotient Technology (Coupons.com)

2014 - 2022

Accomplishments

- Developed lifecycle & retention strategies that generated \$6
 million in annual revenue for the Coupons.com app & website
- Improved email & mobile app retention rates **25%-40%** each year
- Created personalization strategy using behavioral, location, & purchase data leading to a 400% increase in revenue per user
- Recognized with a company-wide "Greater Than" award for driving Sustainable Growth and multiple promotions

Lifecycle & Retention Marketing Manager Visa

2009 - 2014

Accomplishments

- Established UltimateGameCard as a top 5 prepaid card across all major national retail chains
- Created award winning co-marketing campaigns that generated \$8
 million in annual revenue for the business unit
- Recognized with "Go Beyond" awards and multiple promotions

Marketing Associate

Hastest Solutions

2008 - 2009

Utilized email marketing, SEM, and other inbound channels to generate leads

SKILLS

Lifecycle Strategy Retention Strategy Lovalty Marketing Automation **Email Marketing** SMS & Push **CRM** Klaviyo Braze Attentive Personalization Segmentation IP Warmup Reputation & Deliverability Database Architecture & List Hygiene Testing & Optimizing Data & Analytics Looker Studio **Google Analytics**

Advanced Excel User

GIVING BACK

Marketing Advisor TRS Health

2020 - Present

Spearhead marketing and growth strategy for socially driven healthcare non-profit in Houston.

EDUCATION

Bachelor of ScienceBusiness Administration, Marketing

San Jose State University